

WELCOME

A Newcomer's Guide



In this guide you will learn about:

- Basic Information About Your City
- How to Get Your City Accounts Set-up
- Your Utility Providers
- City Contacts
- Educational Opportunities
- Medical Facilities
- Shopping Opportunities
- How to Get Involved in Your Community



Welcome!

Your City’s staff would like to extend a warm welcome to you. First off we want you to know that **we are here to serve you**. For your City’s staff, customer service is one of our primary focuses—we pride ourselves on providing quality service in a timely manner. The City of Harker Heights provides many services and has many resources for its citizens. Water, sewer, streets, parks, library, police, fire, building inspection, code enforcement and planning are some of the major service areas the City provides. Again, we are here to serve you so please do not hesitate to contact us should you have any questions or concerns.



**We are here
to serve you**

In addition to services provided by the City, the Harker Heights area also provides other quality amenities. The Killeen Independent School District (KISD) provides the many quality schools found in Harker Heights. Higher education facilities are located nearby. Major medical facilities are also located near the City. Housing in the area has been nationally recognized for its affordability. Shopping and recreation opportunities abound within the Harker Heights area.

This newcomers guide provides information on the City’s service provisions as well as other community amenities. We encourage you to read through this guide and better acquaint yourself with the City.

First Things—Getting Connected

Basic Utilities



**Location of City Hall
305 Millers Crossing**

Setting up your water/sewer/garbage account with the City is a simple process. Just stop by the Finance Department at City Hall (305 Miller’s Crossing), fill out the necessary paperwork, and pay a \$55.00 deposit, and your account (which includes water, sewer, garbage, and drainage charges) will be set up. The City does not provide trash cans so you will need to purchase your own. You are allowed up to 5 cans (20-44 gallons each). Billing for these services is monthly and payment can be mailed/delivered to City Hall, or taken along with your bill to First National Bank Texas locations in H.E.B. or Wal-Mart, or Market Heights. You can also take advantage of our convenient utility payment options by using our website: www.ci.harker-height.tx.us, our IVR system at 254-953-5630, or our payment kiosk (located at City Hall).

Learn More At: www.ci.harker-heights.tx.us



Power

Depending on where you live within the City, TXU Energy or Bartlett Electric will provide your power service. Contacts for these two providers are as follows:

TXU Energy— (800) 242-9113

Bartlett Electric—(254) 634-1274



Other energy providers may also provide power services. Please visit www.powertochoose.org to learn more.

Cable

Cable service is provided by:

Time Warner Cable (254) 634-3145

Telephone

Telephone service is provided by:

Century Link (800) 788-3500



Gas

Gas service is provided by:

Atmos Energy (800) 460-3030

Internet

Internet service is provided by many companies, consult the yellow pages for a complete list.

Did You Know?

Native Americans once utilized the land area now known as Harker Heights. In fact, some features, such as roads, are named after the use of Native Americans. Comanche Gap Road is one such example you can find on your City map. The “gap” where the road is now located was once utilized by Comanche Indians as a natural pass between the Lampasas and Leon watersheds.





Your City's Departments

- **Administration**—305 Miller's Crossing, (254) 953-5600: Contact for Council related questions, hunting permits, or to speak with a member of City management.
- **Economic Development**—305 Miller's Crossing, (254) 953-5611: Contact for business related concerns.
- **Finance**—305 Millers' Crossing, (254) 953-5600: Contact for questions concerning your City utility bill.
- **Fire Department** (*non-emergency*)—401 Indian Trail, (254) 699-2688: Contact for non-emergency fire related issues.
- **Human Resources**—305 Miller's Crossing, (254) 953-5600: Contact for questions about City employment. *Note: Employment opportunities are listed on the City's website.*
- **Library**— 400 Indian Trail, (254) 953-5491: Contact for questions about the Library or Library programs.
- **Parks and Recreation**— 307 Miller's Crossing, (254) 953-5657: Contact for questions concerning City Parks or Parks programs.
- **Planning**—305 Miller's Crossing, (254) 953-5647: Contact for questions concerning development, zoning, permitting or ordinances.
- **Police Department** (*non-emergency*)—402 Indian Trail (254) 953-5400: Contact for non-emergency police related issues.
- **Public Works**— 305 Miller's Crossing, (254) 953-5649: Contact for questions regarding drainage, water, sewer, solid waste, or streets.



Your City's Staff is here to assist you in any way. Please don't hesitate to contact us if you have any concerns or questions.

Fire or Police Emergency Contact—911: Contact for emergency police or fire needs.



Education

Killeen Independent School System (KISD)

KISD provides quality public education for the Citizens of Harker Heights. The KISD system serves the educational needs of the Cities of Harker Heights, Killeen, and Nolanville. In addition, the District serves associated areas of the County and Fort Hood. The District includes 32 elementary schools, 12 middle schools, and 5 high schools. Serving the City of Harker Heights are 4 elementary schools, 2 middle schools, and 1 high school. These schools and their contacts are as follows:

Harker Heights Elementary

726 South Ann Boulevard
Harker Heights, TX 76548
Phone: (254) 336-2050
Email: Carolyn.dugger@killeenisd.org
Web: <https://www.killeenisd.org/schools/elementary/harkerheights/index.html>

Mountain View Elementary

500 Mountain Lion Road
Harker Heights, TX 76548
Phone: (254) 336-1900
Email: Randy.podhaski@killeenisd.org
Web: <https://www.killeenisd.org/schools/elementary/mountainview/index.html>

Nolanville Elementary

901 Old Nolanville Road
Nolanville, TX 76558
Phone: (254) 336-2180
Email: Wendy.haider@killeenisd.org
Web: <https://www.killeenisd.org/schools/elementary/nolanville/index.html>

Skipcha Elementary

515 Prospector Trail
Harker Heights, TX 76548
Phone: (254) 336-6690
Email: Carrie.Parker@killeenisd.org
Web: <https://www.killeenisd.org/schools/elementary/skipcha/index.html>

Eastern Hills Middle School “The Panthers”

300 Indian Trail
Harker Heights, TX 76548
Phone: (254) 336-1100
Email: Jeremy.Key@killeenisd.org
Web: <https://www.killeenisd.org/schools/middle/ehms/index.html>



Union Grove Middle School “The Grizzlies”

101 E. Iowa Drive
Harker Heights, TX 76548
Phone: (254) 336-6580
Email: campus.webmaster@killeenisd.org
Web: <https://www.killeenisd.org/schools/middle/ugms/index.html>



1001 FM 2410
Harker Heights, TX 76548
Phone: (254) 336-0800
Email: larry.brazzil@killeenisd.org
Web: <https://www.killeenisd.org/schools/high/harkerheights/index.html>



The Knights

Note: The City maintains maps provided by KISD which display the school district boundaries for the City. Stop by the Planning Department at City Hall if you would like to view the maps.



Higher Education

Central Texas College



From Central Texas College's website: Founded over 40 years ago, Central Texas College is a public, open-admission community college offering associate degrees and certificate programs in academic, professional and vocational/technical fields. With its main campus in Killeen, TX and over 100 other locations around the world, Central Texas College serves over 50,000 students on military installations, in correctional facilities, in embassies and on ships at sea.

Contacts: Central Texas College, 6200 West Central Texas Expwy, Killeen, TX 76549
Phone: (254) 526-7161; Web: www.ctcd.edu/

Texas A&M University—Central Texas



TEXAS A&M
UNIVERSITY
CENTRAL TEXAS.

From Texas A&M University-Central Texas's website: Texas A&M University-Central Texas is an upper level institution committed to high quality, rigorous, and innovative learning experiences. TAMUCT prepares students for life long learning through excellence in teaching, service, and scholarship.

Contacts: Texas A&M University—Central Texas, 1001 Leadership Place, Killeen, TX 76549
Phone: (254) 519-5400; Web: www.ct.tamus.edu

Temple College



Contacts: Temple College, 2600 South First Street, Temple, TX 76504
Phone: (800) 460-4636; Web: www.templejc.edu/

University of Mary Hardin-Baylor

UMHB

Contacts: University of Mary Hardin-Baylor, 900 College Street, Belton, TX 76513
Phone: (800) 727-UMHB; Web: www.umhb.edu

Note: The University of Texas and Baylor University are both located within 70 miles of the City.

Learn More At: www.ci.harker-heights.tx.us



Medical Facilities

Just as with education, the City of Harker Heights is fortunate to have excellent health care facilities within such a short drive of Harker Heights. Local medical facilities are presented below:



Seton Harker Heights Medical Center

Contact: 850 W. Central Texas Expressway, Harker Heights, TX 76548
Phone: (254) 690-0900; Web: www.SetonHarkerHeights.net

Metroplex Health System

Contact: Metroplex Health System, 2201 S. Clear Creek Road, Killeen, TX 76549
Phone: (254) 526-7523; Web: www.mplex.org

Scott & White Hospital

Contact: Scott & White, 2401 S. 31st Street, Temple, TX 76508
Phone: (254) 724-2111; Web: www.sw.org/web/SW



Scott & White—Killeen Clinic

Contact: Killeen Clinic, 3801 Scott & White Drive, Killeen, TX 76543
Phone: (254) 680-1100; Web: www.sw.org/web/SW/patientsAndVisitors/templatedata/location/facilities/data/killeen

Veterans Administration Hospital

Contact: VA Hospital, 1901 South 1st Street, Temple, TX 76504
Phone: (254) 778-4811; Web: www.central-texas.med.va.gov/main/

Did You Know?

Housing in the Harker Heights/Killeen area is high in both quality and affordability. A 2007 study by Coldwell Banker listed Killeen, Texas, as the least expensive city in terms of housing cost in the nation. For comparison, a home in Killen, Texas, costs one/fourteenth of the cost of a comparable new home in La Jolla, California. While the Harker Heights area has slightly higher price points than those found in Killeen, the Harker Heights area is still a bargain, especially when compared with other cities throughout the U.S. This coupled with the excellent quality of life found in Harker Heights makes it an affordable and great place to live.





Shopping Opportunities

The City of Harker Heights has many retail shopping opportunities, and the opening of Market Heights in 2008 has created an abundance of shopping opportunities. The City has witnessed historic commercial growth in 2007 and 2008. Many retail business are already situated within the City just a short drive from residences within the City. Located within the Harker Heights trade area (15 mile radius from center of City) are three Wal-Mart Super Centers, three HEB grocery stores, a Home Depot, Lowes, and a Target store. Some of the great businesses already located in or coming to Harker Heights include:





Getting Involved



City Council Meetings

There are many opportunities for you to get involved in your community. First, City Council meetings are held four times per month on Tuesdays. Two meetings per month are Council Workshops and begin at 3:00 P.M. The other two meetings are regular City Council Meetings that begin at 5:00 P.M.. All of the meetings, unless otherwise posted, are held in the Kitty Young Council Chambers at City Hall. You are encouraged to attend and speak up on matters that are important to you. Contact the City's Administration Department to get more information on upcoming Council Meetings and agenda items.

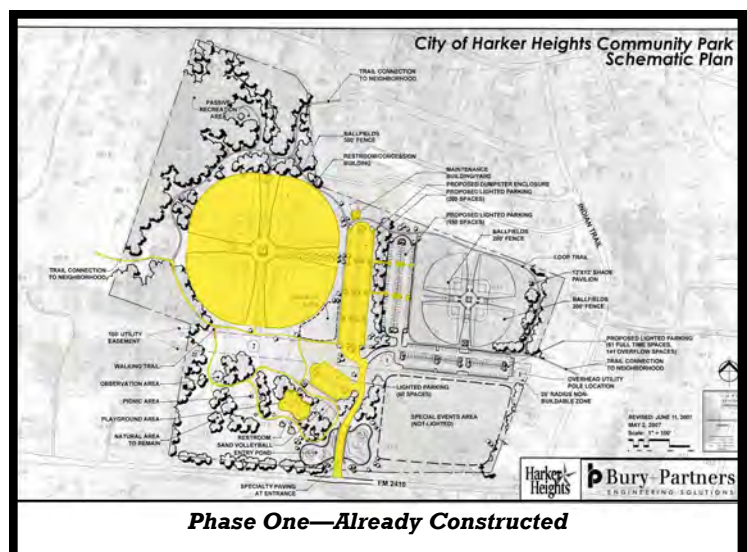
City Commissions and Boards

The City has numerous commissions and boards. Examples of a few of these include: Planning and Zoning Commission (P&Z), Zoning Board of Adjustment (ZBA), Library Board, and the Parks Board. To include your name on a list for commission or board openings please contact the City's Administration Department. The public is always welcome at and encouraged to attend the meetings of the various City boards and commissions.

Recreational Opportunities

The City of Harker Heights provides many recreational opportunities for its citizens. Whatever your desired recreational activity, you are bound to find it in our Parks and Recreation Guide. These guides are updated quarterly by the City. A copy of the guide can be obtained at the City's Recreation Department (307 Miller's Crossing) or on the City's website. The Guide also contains information about the many City Parks at your disposal. These parks are located throughout the City and support many activities. The City is developing several new parks and just opened the new athletic complex.

You can find out more information by contacting our Parks and Recreation Department. Please take advantage of our great parks and programs. Find out why our Parks Department claims "The Benefits are Endless!".



Phase One—Already Constructed



Library and Activities Center

The City recently completed the construction of a new Library and Activities Center. The Harker Heights Library provides exceptional programs for the City of Harker Heights. In fact, the Harker Heights Library is recognized statewide as an exemplary library. Upcoming Library events can be found on the City's website and in the Parks and Recreation Guide or other promotional flyers. These items can be found in the kiosk by the welcome desk at City Hall or at the Library. We encourage you to visit the Harker Heights Library and get involved!



The Activities Center provides an outstanding facility for events. If you have a need for meeting space for an upcoming event please contact 254-953-5493 or visit the City's website for more information.

Stillhouse Hollow Lake

Stillhouse Hollow Lake is a US Army Corps of Engineers maintained lake that contains some of the cleanest waters in the State of Texas. Stillhouse provides an excellent resource for activities such as fishing, camping, picnicking, hiking, hunting, and swimming. The Corps maintains two excellent parks on the lake: Dana Peak Park and Union Grove. For more information on the tremendous resources available to you at Stillhouse Hollow Lake please visit: <http://www.swf-wc.usace.army.mil/stillhouse/>.





Civic/Service Organizations

There are many civic organizations that are active in the Harker Heights area. Some of these organizations include:



Armed Services YMCA—Harker Heights

100 East Beeline Lane
 Harker Heights, TX 76548
 Ph (254) 634-5445
www.asymca.net

Boys and Girls Club of America

Bigham Unit
 Killeen, TX
 Ph (254) 699-5808



Elks Lodge

Lodge # 138
 2613 Airport Road
 Temple, TX 76504
 Ph (254) 773-1311—Lodge

Exchange Club—Killeen

www.killeenexchangeclub.org
Meets Mondays, 12:00 PM



Fort Hood Area Habitat for Humanity

www.geocities.com/fhahfh

Kiwanis Club

Kiwanis Club of Harker Heights

Meets Tuesdays, 12:00PM—Central Texas Home Builders Association in Harker Heights, TX



Knights of Columbus

Council 9930—St Andrew Kim
 Parish Hall, St. Paul Chong Hasang
 1000 E FM 2410
 Harker Heights, TX
www.tkofc.org
Meets: 2nd Tuesdays, 7:30 PM





Lions Club



**Lions Clubs
International**

Harker Heights Lions Club
Harker Heights, TX

Email: ssgallegos3@hotmail.com

Meets: 1st and 3rd Wednesday of Month at 12:00 PM

Loyal Order of Moose

Chapter 2304

125 W. Veterans Memorial Blvd

Harker Heights, TX

Ph (254) 690-1244



Optimist International

Club # 06225

Temple, Texas

Meets Mondays, 1:30 PM—Golden Corral in Temple, TX

Rotary International

Rotary Club of Killeen Heights

www.clubrunner.ca/CPrq/home/homeS.asp?cid=3634

Meets Fridays, 7:00 AM—Plaza Hotel in Killeen, TX



Rotary Club of Killeen

www.killeenrotary.org/

Meets Wednesdays, 12:00 PM—Plaza Hotel in Killeen, TX



Rotary Club of Killeen—Evening

Meets Tuesdays, 6:30 PM—Shilo Restaurant in Killeen, TX



Boy Scouts

Longhorn Council
(817) 231-8500
www.longhorncouncil.org

Girl Scouts



Bluebonnet Council, Inc.
(254) 756-4497
www.bluebonnetqsc.org

Veterans Organizations



Military Order of the Purple Heart Centex 1876

PO Box 2872
Harker Heights, TX 76548

American Legion Post # 573

225 E. Cox Dr.
P.O. Box 2132
Harker Heights, TX 76548
254-699-4348



DAV Chapter # 29

607-B E. Veterans Memorial Blvd.
Harker Heights, TX 76548
254-699-6655

Central Texas Area Veterans Advisory Committee

PO Box 902
Killeen, TX 76543-0902
254-702-0465

VFW Post # 3892

201 VFW Drive
Harker Heights, TX 76548
254-699-7139



City of Harker Heights



Here to Serve You

Your City Government:

City Council

Spencer H. Smith—Mayor
Hal Schiffman—Place 1
Michael Blomquist—Place 2
Jackeline Soriano Fountain—Place 3
John Reider—Place 4
Jody Nicholas—Place 5

City Administration

David Mitchell—City Manager
Patty Brunson—Assistant City Manager

*Contact information for the City Council and Administration
can be found on the City's website or by calling (254) 953-5600.*



CITY OF HARKER HEIGHTS



305 Miller's Crossing
Harker Heights, TX 76548

Phone: 254-953-5600

Fax: 254-953-5605

E-mail: dmitchell@ci.harker-heights.tx.us

Learn More At: www.ci.harker-heights.tx.us